

Mr Seán O'Callaghan,  
Senior Executive Officer,  
Cork County Council,  
County Hall,  
Cork



6th July 2015

**Uisce Éireann**  
Bosca OP 860  
Oifig Sheachadta  
na Cathrach Theas  
Cathair Chorcaí

**Irish Water**  
PO Box 860  
South City  
Delivery Office  
Cork City

[www.water.ie](http://www.water.ie)

Dear Mr O'Callaghan,

I am writing in response to your recent correspondence dated the 25<sup>th</sup> June regarding the water issues in the Kildorrery area.

We wish to advise that the reason for the unplanned interruption to water supply was due to a pump failure in the water network. The matter was investigated and resolved by Cork County Council, acting on behalf of Irish Water. We wish to apologise for the inconvenience caused to residents and businesses in Kildorrery during the unplanned interruption.

We wish to provide you with an update on proposed upgrades to the water supply network in Kildorrery at this time. Irish Water gave approval for the construction of a new reservoir to serve the lower part of Kildorrery in January 2015 at a cost of €200,000 to and this is progressing.

The reason for the new reservoir was as follows:

- The existing Tower has a capacity of only 60m<sup>3</sup>.
- The pressure in the village is low (20psi maximum) and if there is a watermain break in the surrounding areas the water is drawn away from the high areas in the village.
- A low level reservoir is required to serve the lower areas surrounding the village and the tower will then supply the higher areas of the village only.
- Additionally, a new reservoir would provide seasonal and contingency storage for routine and emergency works.

Cork County Council is managing the new reservoir project on behalf of Irish Water. Irish Water met with Cork County Council in March and it was agreed that a hydraulic model of the water network in Kildorrery would be completed.



Feidhmeannacht na Seirbhíse Sláinte  
Health Service Executive

Oifig an Phríomhoifigigh  
Eagraíocht Phobail um Chúram Sláinte  
Corcaigh & Ciarraí - Limistéar 4  
Feidhmeannacht na Seirbhíse Sláinte  
Páirc Gnó Model  
Bóthar na Modh Feirme  
Corcaigh

Office of the Chief Officer  
Community Healthcare Organisation  
Cork & Kerry – Area 4  
Health Service Executive  
Model Business Park  
Model Farm Road  
Cork

Teil/Tel: 028-40404  
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09 July 2015

Mr. Sean O'Callaghan,  
Senior Executive Officer,  
Cork County Council,  
County Hall,  
Cork.



Dear Mr. O'Callaghan,

I wish to refer to your correspondence of May 13<sup>th</sup> last in regard to Home Help Hours in the South Lee area.

I note that at a Council meeting held on May 11<sup>th</sup> last, members of the Council stated that the South Lee area service has been cut in the last 6 months due to the lack of funding and requested that more funding would be provided to help elderly people in the area receive a home help service.

Home Helps services aim to provide support and assistance to people to remain within their own homes for as long as possible. The service is especially aimed at older people, people with a disability, health condition, families under stress and carers in need of support. The service is based on clinical assessment of need and prioritisation within available resources. In the Cork South Lee area the number of hours of home help service has increased constantly over the last 6 months to a level which I have previously advised is in excess of the resources available. The number of patients receiving a home help service in the South Lee area has also increased during this year from 2,688 in January to a total of 2,822 in May. A comprehensive process of review of the hours allocated in line with best practice and promoting value for money and in meeting assessed clinical need has been ongoing. In the case of a number of individual's, their home help hours allocation has been adjusted on foot of this clinical review process. We have at present some people waiting for a home help service, however measures are in place to ensure that those most in need, i.e. palliative care patients or cases where there are significant health and safety risks, receive the service they need. The home help service will continue to respond palliative/actively terminally ill patients and those requiring additional supports as outlined above. In addition, hospital discharges will also continue to be facilitated.

I trust that this clarifies the position for you.

Yours sincerely,

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Ger Reaney  
Chief Officer  
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